

MEMORANDUM

4/8/2011

TO: Art Holmes, Director, Department of Transportation
Steven Emanuel, Director, Department of Technology Services
Patrick Lacefield, Director, Office of Public Information

FROM: Chris Cihlar, CountyStat Manager

SUBJECT: Pot Holes and DOT- Highway MC311 Data Review

The following items were identified for follow-up during the 4/8/2011 CountyStat meeting:

Close out duplicative service request by referencing remaining service request and closing others as cancelled

Responsible parties: DOT, PIO
Other parties involved: CountyStat
Deadline: 5/31/2011

Investigate alternative methods for field deployment that include creating the ability for road crews to receive updated information and create service requests in the field via electronic means

Responsible parties: DOT, PIO
Other parties involved: none
Deadline: 6/3/2011

Change “request-type” of service requests for potholes outside County jurisdiction from “service request fulfillment” to “referral”

Responsible parties: DOT, PIO
Other parties involved: CountyStat
Deadline: 5/31/2011

Update County GIS layer to include revisions to DOT-Depot boundaries

Responsible parties: DOT, DTS
Other parties involved: PIO
Deadline: 6/3/2011

cc: Timothy Firestine, Chief Administrative Officer
Fariba Kassiri, Assistant Chief Administrative Officer